Individual, Professional and Organizational Facilitating Factors in Maintaining Patient Safety: Experiences of Clinical Nurses

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ABSTRACT

Introduction: Patients' rights to receive safe, reliable, patient-centered care are vital, as they represent the primary and foremost goal of healthcare providers. Nurses play an important role in maintaining patient safety as they spend the most time on patient care. Considering that various factors contribute to maintaining patient safety, this study was conducted to discover individual, professional, and organizational facilitating factors in maintaining patient safety.

Methods and Materials: This qualitative study was conducted using conventional content analysis. The participants were 18 nurses who were purposefully selected from Iranian teaching hospitals. Face-to-face, semi-structured, in-depth interviews were conducted to collect data. MAXQDA-10 software was used to code the data. The data were analyzed using Granheim and Lundman's conventional content analysis.

Results: The analysis of the participants' experiences revealed four main categories of interest and motivation: positive individual contributions, the acquisition of deep professional capabilities over time, organizational support, and the emphasis on the importance of medical errors. Overall, these factors collectively contributed to participants' interest, motivation, and professional development within the nursing field.

Conclusion and Discussion: The findings of the present study showed that various individual, professional, and organizational factors facilitate the maintenance of patient safety. Attention and strengthening of these factors can improve patient safety and reduce the incidence of medical errors.

Keywords: Nurses, Patients, Patient safety